

CLICK & COLLECT FORUM

April 15, 2021

2-hour virtual event
10 am EDT – 7 am PDT

AGENDA



10 am - 10:15 am EDT / 7 am - 7:15 am PDT - KEYNOTE with Anne Mezzenga & Christopher Walton, Co-founders of Omni Talk | Former SVPs for Target Store of the Future.

Anne & Chris will present a TED Talk-style presentation on the future of retail and how the Buy Online, Pick-up In-Store (BOPIS) and Buy Online, Pick-up in Locker (BOPIL) movements are just the beginning of retail's transformation.



10:15 am - 10:30 am EDT / 7:15 am - 7:30 am PDT - ANALYST ADVISORY with Jordan Speer, Research Manager at IDC Retail Insights.

Ms. Speer's research examines how digital technology opens opportunities to better connect and optimize the execution of the end-to-end supply chain from order creation through to order fulfillment.

10:30 am - 10:45 am EDT / 7:30 am - 7:45 am PDT - BREAK



10:45 am - 11:30 am EDT / 7:45 am - 8:30 am PDT - VIRTUAL ROUNDTABLE

The virtual roundtable is a must-attend session where some of the leading experts in last-mile will outline the last-mile customer experience and how it will evolve over the next five years. Moderated by Anne Mezzenga with Jordan Speer, Christopher Walton and Kyle Monk from British Retail Consortium.



11:30 am - 11:45 am EDT / 8:30 am - 8:45 am PDT - STATE OF THE UNION

An engaging joint presentation by Lori Torres, CEO and founder of Parcel Pending and Daniel Malouf, Chief Solution Officer Parcel Locker Solutions, Quadient.

This exciting session will have Lori and Daniel outlining the vision of parcel lockers over the next five years, the roadmap for Parcel Pending, and their joint thoughts on the industry at large by 2025.

11:45 am - 12:00 pm EDT / 8:45 am - 9:00 am PDT - BREAK OUT SESSION / DEMO